Terms and Conditions for S+ eShop

General Terms and Conditions

1 Services

1.1 S+ eShop is an online platform that provides members of S+ Rewards Loyalty Programme ("**Programme**") with a convenient way to shop and order Merchandise online over the internet ("**Services**"). The Programme is managed by Sino Real Estate Agency Limited ("**Sino**") who owns and operates S+ eShop.

1.2 The Programme is governed by the Terms and Conditions of S+ Rewards Loyalty Programme, which shall form part of these terms and conditions and are incorporated by reference.

1.3 By accessing and using the Site (as defined below), you agree that you have read, understood and agree to be bound by the following terms and conditions, as well as our Customer Data (Privacy) Policy. Please read them carefully as they contains important information regarding your legal rights, remedies and obligations.

1.4 We reserve the right to make changes to these terms and conditions and the contents of the Site (including the Services offered by us) from time to time without providing any prior notification. This right includes the right to change any of the documentation which forms part of these terms and conditions. The amended terms and conditions (including any documentation) and/or contents (including the Services) are effective from the date they are published on the Site. Your continued access and use of the Site and our Services shall represent and signify your unconditional acceptance of the latest version of the terms and conditions (including any documentation) and/or contents (including the Services).

1.5 Unless otherwise stated, the following words used herein shall have the following meanings:

1.5.1 "**We**", "**us**" or "**our**" is a reference to Sino Real Estate Agency Limited.

1.5.2 "**You**" or "**your**" is a reference to the person to whom we are providing the Services or who has placed an Order through the Site and is required to pay for the Merchandise ordered through the Site.

1.5.3 "**Content**" means all or any text, messages, graphics, diagrams, logos, icons, photographs, images, moving visual representational images or a combination of sounds and such images, audio, computer programs,

and other form of material, images and presentation featured, displayed or used in, on or in relation to the Site.

1.5.4 "**Intellectual property rights**" means any and all patents, trademarks, rights in domain names, rights in designs, copyright and database rights (whether registered or not and any applications to register or rights to apply for registration of any of the foregoing), rights in confidential information and all other intellectual property rights of a similar or corresponding character which may subsist now or in the future in any part of the world.

1.5.5 "**Merchandise**" means any goods, products and/or services but excluding any food.

1.5.6 "**Order**" means any order made or placed by you for purchasing or acquiring Merchandise through the Site.

1.5.7 "**Services**" has the meaning given to it in clause 1.1.

1.5.8 "**Site**" means our S+ eShop site located in the Programme App ("**App**"), and any associated sites linked to it.

1.5.9 "**Vendor**" means any merchant(s), undertaking(s) and/or entity(ies) that is/are selling Merchandise through the Site.

2 Use of Site

2.1 Through the Site, you are linked to Vendor to enable you to order a variety of Merchandise displayed on the Site and to be picked up by you at your own costs at designated locations.

2.2 You must be a member of the Programme in order to visit the Site in the App and use the Services or place an Order.

2.3 When you use the Services or place an Order, you are required to provide basic information for receiving order confirmation email and SMS reminder (e.g. email and contact number).

2.4 By placing an Order, you represent to us and to all Vendor that all acquisitions or purchases made by you through the Site are within the scope of your authority to conclude legally binding contracts.

2.5 In consideration of our providing the Services, you agree to:

2.5.1 provide true, accurate, current and complete information about yourself when filling out your email address and contact number. To the maximum extent permitted by law, we shall not be liable for any Order that encounter issues due to incomplete, incorrect or missing information provided by you and/or otherwise.

2.5.2 maintain and promptly update your information, including email address and contact number to keep it true, accurate, current and

complete. If we have reasonable ground to suspect that any information is untrue, inaccurate, not current or incomplete, we have the right to suspend or terminate your Order.

3 Order

3.1 Except where otherwise specified, we are not the seller, vendor or supplier of the Merchandise sold via the Site. We are responsible for managing and administering the Site, and arranging order processing and fulfilment of the Merchandise you order by the Vendor through the Site.

3.2 When you place an Order you are making an offer to acquire or buy from the Vendor the Merchandise you have specified at the price and/or Programme Points ("**Points**") stated on the Site. You cannot cancel an Order once it has been submitted, even if our acceptance or rejection of your Order is still pending.

3.3 We shall acknowledge receipt of your Order by email to confirm that we have received your Order. The confirmation shall provide an Order status which you could access information on:

3.3.1 details of the Merchandise you have ordered,

3.3.2 details of the price and/or Points charged, and

3.3.3 a button to redirect you back to the App for information about the Order progress and pick up locations of your Order.

This confirmation shall constitute acceptance of your Order by the Vendor. You may track your Order status in the App.

3.4 Our acceptance of your Order shall only cover the Merchandise mentioned in our confirmation and may not cover all the Merchandise you have ordered. If this is the case, then the Order you made for the remaining Merchandise shall only be accepted if and when we send a further acceptance of that other or remaining part of your Order.

3.5 The availability of the Merchandise is displayed on the Site and shall be updated regularly by the Vendor. However, such information is provided for reference purposes only and should not be relied on as a definite statement as to whether the Merchandise you wish to purchase are actually in stock.

3.6 The Site may not contain information about ingredients or allergens of Merchandise. We make no warranty or representation that the Merchandise sold through the Site are free of allergens. If you have any kind of allergy or any request or need concerning the ingredients or other requirements of the Merchandise, please contact the Vendor directly for information before placing an Order on the Site.

3.7 Please note that your Order may be subject to additional terms and

conditions of the Vendor and availability of stock with the Vendor.

3.8 We reserve our right not to accept, or to cancel, an Order for whatever reason at our sole discretion, including without limitation:

3.8.1 absence or insufficient stock to arrange provision of the Merchandise you have ordered; or

3.8.2 one or more of the Merchandise you ordered was listed at an incorrect price and/or Points whether or not due to a human or computer error or an error in the pricing and/or Points information provided by the Vendor.

3.9 If we exercise our discretion to cancel your Order, we shall notify you by email and shall arrange refund to you of any payment and/or reverse any Points deduction made as soon as possible but in any event within thirty (30) days of your placing of the Order. You accept that save for the refund and/or reversal, we shall not be obliged to offer any compensation whatsoever of any kind to you or any other party.

3.10 Once your Order is confirmed, you are required to go to and pick up the Merchandise at the designated pick-up location on or before the specified expiry date and time. No delivery service is provided.

3.11 If you do not collect the Merchandise you ordered by the specified expiry date and time, the uncollected Merchandise will be forfeited.

4 Price and Payment

4.1 We shall use all reasonable commercial endeavours to display accurate and up to date prices and/or Points for the Merchandise on the Site. However, prices and/or Points for Merchandise are subject to updates and/or changes by Vendor. Accordingly, sale prices and/or Points for Merchandise shall only be confirmed upon acceptance of Order by us.

4.2 A breakdown of the prices and/or Points and any additional charges for Merchandise shall be displayed before checkout. Once you place an Order, you agree to and accept all prices and/or Points, additional charges and the final 'Total' amount for the Merchandise which are displayed to you on the Site before checkout.

4.3 We only accept payment made by credit card (Visa and MasterCard only) and/or Points deducted from your Programme membership account. When you place an Order, you authorise us to debit the credit card you specify on your Order for the amount of the Order and/or to deduct Points from your Programme membership account for the Points required for the Order, at the time we send confirmation of acceptance of your Order, and represent and warrant that you are the cardholder of the applicable card. Title in the

Merchandise does not pass to you until payment has been received by us and/or, as the case may be, Points have been deducted.

4.4 We use a third party payment service to process online transactions. When you place an Order, you agree and accept that particulars of your credit card will be collected, processed and used by a payment service provider subject to its terms and conditions. You agree and accept that you are solely and exclusively responsible for any losses incurred or sustained by you in making credit card payment transaction, and in no event shall any such losses in whole or in part be borne by us.

4.5 Unless otherwise specified, Members will earn one (1) Point for every HK$100 spent in a successful transaction on S+ eShop. Spending amount of less than HK$100 and any amount not constituting actual cash payment shall not be eligible for earning Points. Points will be awarded in accordance with the S+ REWARDS Loyalty Programme Terms and Conditions.

4.6 Notwithstanding Clause 4.5 above, unless otherwise specified, spending in S+ eShop shall not be eligible for earning bonus Points, or participation in promotions, Missions, Stamp activities, or redemption of mall parking privileges.

5 Return or Exchange

5.1 Save and except circumstances under 5.2 below, no return or exchange of Merchandise shall be offered, made or available.

5.2 Subject to the return and exchange policy of individual Vendor, Merchandise may be returned or exchanged within seven (7) days of receipt of the Merchandise by you if the Merchandise you ordered is faulty, defective or damaged with no fault on your part, or the Merchandise is not what you have ordered, or the quantity provided is incorrect, provided that:

5.2.1 the return and exchange policy of the relevant Vendor also applies;

5.2.2 the Merchandise has not been used and is in the condition originally sold together with all parts and accessories which are provided with the Merchandise including manuals, certificates, labels, tags, consumables, bags, and boxes etc.;

5.2.3 packaging of the Merchandise must be in the condition in which it was delivered to you at the time of pick up;

5.2.4 you have submitted a Refund Form in our prescribed form signed by the relevant Vendor and you to the concierge of the relevant Sino Mall from where you picked up the Order;

5.2.5 if, at time of your purchase, any promotional discount has been applied to the total purchase amount of the Merchandise returned, you shall

only be refunded the actual amount paid and/or Points deducted at the time of purchase for such Merchandise;

5.2.6 Merchandise is accepted for return and exchange only when there is available stock of the requested Merchandise and we reserve all our rights and discretion to decline any return and exchange of any Merchandise.

Please read the return and exchange policy as specified by the relevant Vendor carefully before you place any Order.

5.3 It takes at least five (5) working days from receipt of the Refund Form for the refund to be processed.

5.4 You agree and accept that it shall be at the Vendor's sole discretion as to whether the Merchandise is accepted for return or exchange. To the maximum extent as permitted by law and unless otherwise specified in other provisions of these terms and conditions, under no circumstances shall any Merchandise be returned to us nor shall we be held liable for any of your losses or damages in relation to the Merchandise in question for whatever reason.

5.5 This clause shall not affect your statutory rights under applicable law.

6 Disclaimer and Limitation of Liability

6.1 We make no representation or warranty that access to and/or visit of the Site (including using our applications or software), or any part of it, will be uninterrupted, reliable or fault-free.

6.2 We make no representation or warranty to you that the Site or any of its contents will be accurate, complete or reliable.

6.3 To the maximum extent as permitted by law, we make no representations or warranties of any kind with respect to the Services and Merchandise, whether expressly or impliedly and whether statutory or at law and whether or not they are provided by us, including without limitation, any warranties of title or implied warranties of merchantability or fitness for a particular purpose (even if that purpose has been previously notified to us) or that any Services will be provided with due care and skill.

6.4 You understand and agree that no data transmission over the internet can be guaranteed as totally secure. Whilst we strive to protect such information, we do not warrant and cannot ensure the security of any information which you transmit to us. Any information which you transmit to us is transmitted at your own risk.

6.5 To the maximum extent permitted by law, we exclude all liability (whether arising in contract, tort (including negligence), breach of statutory duty, or

otherwise) which we may otherwise have to you as a result of circumstances including but not limited to:

6.5.1 any technical, factual, textual or typographical inaccuracies, errors or omissions on or relating to the Site (including using our applications or software) or any information on the Site;

6.5.2 the unavailability of the Site, Merchandise and/or Services (or any part of it);

6.5.3 any delay in providing, or failure to provide or make available, Merchandise and/or Services, or any faulty or negligent provision of Merchandise and/or Services;

6.5.4 any Merchandise not being of merchantable quality or fit for their intended purpose; or

6.5.5 any misrepresentation on or relating to the Site, the Merchandise and/or the Services.

6.6 We shall not be liable to you for any breach of these terms and conditions or any failure to provide or delay in providing our Services resulting from any event or circumstance beyond our reasonable control.

6.7 To the maximum extent as permitted by law, we shall not be liable to you for any direct, indirect, foreseeable, unforeseeable, consequential, exemplary, special, incidental or punitive loss or damages, including general damages, loss of profits or revenue, loss of contracts, business or goodwill, discomfort, disappointment or other injury to feeling, arising out of or in connection with the Site, the Services, the Merchandise and/or these terms and conditions, whether in contract, tort or otherwise.

6.8 We shall have no liability to pay any money to you by way of compensation except otherwise specified in these terms and conditions.

6.9 We shall not be liable for any matter or loss in relation to submission delay, loss, and any information transmission error due to technical problems including but not limited to any computer or internet network issues. All dates and time related to the on-line purchase, including but not limited to the Programme are recorded according to the reception of our server and computer records.

6.10 We are not the provider of the Merchandise. To the extent permitted by the applicable law, we shall not be liable for the arrangement or quality or merchantable quality of the product/service or any other aspects of the Merchandise whether or not it is arising out of or in connection with any false trade description, misrepresentation, mis-statement, omission, unauthorized representation, unfair trade practices or conduct relating to

the Merchandise or in making available the Merchandise.

6.11 We accept no liability for the Merchandise provided by the Vendor or supplier of the Merchandise in any aspects. Any matter relating to the Merchandise should be dealt with the Vendor directly. All purchase, payment, delivery, use and consumption of the Merchandise are absolutely at your own risks. The relationship of the Vendor and us is that of independent contractor only. Nothing herein shall be deemed to create any partnership, agency, employment, joint venture or other relationship between the parties and neither party shall hold itself out as the same. Except as expressly authorized in writing, neither party may bind the other or make representations on behalf of the other.

6.12 No warranty or guarantee is hereby given by us to the fitness, composition, structure, user, accuracy, contents, merchantable quality and product liability of the Merchandise; nor is there any warranty or guarantee hereby given whether there is any infringement of any third party's intellectual property right or non-observance and non-performance of any law of the Hong Kong Special Administrative Region of the People's Republic of China ("Hong Kong") in all respects or whether any requisite or statutory licence has been obtained. By no means should anything herein contained be construed as any form of partnership or co-operation of similar nature between the Vendor and us; nor is there any relationship between the Vendor and us as employer and employee, principal and agent, joint venture or whatsoever nature. To avoid ambiguity and doubt, we must stress that the business of the Merchandise at and through this online platform is solely and wholly owned, run and managed by the Vendor.

6.13 The Merchandise **MAY <u>NOT BE</u>** fit for human consumption, including but not limited to as food, drink, supplement or whatsoever. No warranty or guarantee is hereby given by us to the ingredients, allergens, fitness, composition, structure, user, accuracy, contents, edibility, merchantable quality and product liability of the Merchandise. Any use or consumption of the Merchandise is absolutely at your own risk. We shall have no liability whatsoever arising from or relating to your use or consumption of the Merchandise in all respects.

6.14 We do not and will not have any obligation to review the Vendor, and therefore we do not guarantee the accuracy, integrity, or quality of the Vendor and we cannot assure you that harmful, inaccurate, deceptive, offensive, threatening, defamatory, unlawful, violent, obscene or otherwise objectionable materials will not appear on this online platform. You

understand and agree that any loss or damage of any kind that occurs as a result of the Vendor, the Merchandise, or any privacy or personal data transmission or otherwise available or access through this online platform is solely at your responsibility and own risk. We are not responsible for the same. Under no circumstances will we be liable in any way for any content posted on or made available through this online platform to you.

6.15 You must observe and comply with all applicable rules, regulations and legislation in your use of the Site.

6.16 You agree that each of these limitations or exclusions is reasonable having regard to the nature of the Site and, in particular, given that when you purchase or obtain Merchandise through the Site you shall enter into a separate contract with the Vendor in each case.

6.17 None of the above limitations or exclusions shall affect any statutory rights or legal rights which are not capable of being limited or excluded. However, in such case our obligation, where permitted by law to the fullest extent, shall be limited to the re-supply of our Services or the Merchandise to you.

7 Your Warranties

7.1 You represent, warrant and covenant that you shall not:

7.1.1 use the Site for any fraudulent or unlawful purpose;

7.1.2 use the Site to defame, abuse, harass, stalk, threaten or otherwise violate the rights of others, including without limitation others' privacy rights;

7.1.3 interfere with or disrupt the operation of the Site or the servers or networks used to make the Site available; or violate any requirements, procedures, policies or regulations of such networks;

7.1.4 transmit or otherwise make available in connection with the Site any virus, worm, Trojan horse or other computer code that is harmful or invasive or may or is intended to damage the operation of, or to monitor the use of, any hardware, software, or equipment;

7.1.5 reproduce, duplicate, copy, sell, resell, or otherwise exploit for any commercial purposes, any portion of, use of, or access to the Site (including our applications or software);

7.1.6 modify, adapt, translate, reverse engineer, decompile or disassemble any portion of the Site (including our applications or software);

7.1.7 frame or mirror any part of the Site without our express prior written consent;

7.1.8 create a database by systematically downloading and storing Content of the Site or any part thereof in whatever form; or

7.1.9 infringe any rights, including intellectual property rights in the Merchandise.

8 Content and Intellectual Property Rights

8.1 All intellectual property rights in all Content and any part thereof and the selection or arrangement thereof are owned, controlled by or licensed to us. Except for the rights granted to you under clause 8.2, nothing in these terms and conditions shall confer on you any right or interest in the Content and all such rights and other rights are reserved to us. Any unauthorised use of such rights without our prior written permission is strictly prohibited.

8.2 Subject to these terms and conditions, you may use the Content for your own personal purposes for which the Site is designed and intended by us.

8.3 Unless you have our express written consent or you are expressly authorised by law to do so, you shall not:

8.3.1 use the Content for any commercial or other non-personal purposes;

8.3.2 make any copy of the Content (or any part thereof) or transfer the Content (or any part thereof) to any other device or any other person; or

8.3.3 otherwise reproduce, distribute, communicate to the public, modify, reformat, prepare derivative works of or display the Content.

8.4 All trademarks, service marks, trade names, product names, brand names, domain names and company names, logos, titles or other presentation of similar kinds used in the Site are our property or that of their respective owners. No permission is given by us or the owners in respect of the use of any of them and such use may constitute an infringement of our or the owner's rights.

8.5 You acknowledge and agree that we may cease to supply any of the Content to you at our sole discretion if you are in breach of any of the terms of this clause.

8.6 We shall use reasonable commercial endeavors to ensure the accuracy of the Content but we give no warranties and make no representations, express or implied, statutory or otherwise regarding the accuracy, quality or completeness of the Content or its fitness for any purpose and we exclude any liability relating to it to the maximum extent as permitted by law. You also agree that responsibility for the contents of advertisements appearing on the Site rests solely with the advertisers. The placement of such advertisements does not constitute a recommendation or endorsement by us of the advertisers' products and/or services and each advertiser is solely responsible for any representations made in connection

with its advertisement. We do not accept responsibility for loss suffered as a result of reliance by you upon the information contained in or on the Site to the maximum extent as permitted by law.

9 Indemnity

You agree to defend, indemnify, and hold us and all our parent companies, associated companies, subsidiaries, agents, managers, and other affiliated companies, and their directors, employees, contractors, agents and officers (collectively "**Indemnified Parties**") harmless, from and against any and all claims, damages, obligations, losses, liabilities, costs or debt, and expenses (including but not limited to legal expenses) arising out of or in connection with (i) your breach of the terms, conditions, warranties, representations and agreements of these terms and conditions; (ii) your use of and access to and/or visit of the Site; (iii) any use or consumption of the Merchandise; (iv) your violation of any third party right, including without limitation any right of privacy, rights of publicity or any intellectual property rights; or (v) your violation of any law, rule or regulation of Hong Kong.

10 Linked Websites

10.1 Certain links, including hypertext links, in the Site will take you outside the Site. Links are provided for your convenience only. Inclusion of any link in the Site does not imply endorsement or approval by us of the linked site, its operator or its contents. We are not responsible for the content of any website outside the Site.

10.2 This platform may contain links to third-party websites or advertisers, as well as certain third-party services that may integrate with this platform (collectively "Third-Party Services"). We have no control over, and assume no responsibility for, the content, privacy policies, or practices of any Third-Party Services. If you access a Third-Party Services, you do so at your own risk. Additionally, your dealings with or participation in promotions of the Vendor, including payment and delivery of the Merchandise, and any other terms (such as warranties) are solely between you and the Vendor. You agree that we shall not be responsible for any loss or damage of any sort relating to your dealings with the Vendor or any Third-Party Services. You should protect and be aware of your privacy or personal data, and to read the terms and conditions and privacy policy of the Vendor and any Third-Party Services that you visit. You agree to defend, indemnify, and hold harmless us and our subsidiaries, agents, managers, and other affiliated companies, and their employees, contractors, agents, officers and directors, from and against any and all claims, damages, obligations, losses, liabilities,

costs or debt, and expenses (including but not limited to attorney's fees) arising from: (i) your use of and access to this platform; (ii) your violation of any third-party right, including without limitation any right of privacy, rights of publicity or any intellectual property rights; or (iii) your violation of any law, rule or regulation of the Hong Kong.

11 Termination

11.1 Notwithstanding any provision stipulated in these terms and conditions, we reserve the right to suspend or cease operation of the Services, the Site or any function or feature thereof without reason and without compensation and whatsoever nature and without giving prior notice to you.

11.2 We may terminate your access to and/or visit of the Site immediately if you are in breach of any of these terms and conditions. Nothing herein shall prejudice our rights to claim against you for loss and damage caused by any breach of the terms, conditions, warranties, representations and agreements of these terms and conditions committed by you.

11.3 Any rights that have accrued to either party at the date of termination shall remain enforceable after termination.

12 General

12.1 Where in these terms and conditions, representations and warranties are made to us and to Vendor through the Site, you acknowledge and agree that such representations and warranties are intended to grant rights to, and operate for the benefit of, all such Vendor also and that each such Vendor may rely upon and enforce such representations and warranties against you.

12.2 The collection, use, transfer, processing, retention and maintenance of your personal data is subject to the Customer Data (Privacy) Policy, which shall form part of these Terms and Conditions. Please carefully read the terms of our Customer Data (Privacy) Policy before providing your personal data to us.

12.3 We reserve the right at our sole discretion to deny users access to and/or visit of the Site or any part of the Site without notice and to decline to provide our Services or any part thereof to any user who is in breach of any of these terms and conditions.

12.4 If any clause hereof is held invalid or unenforceable by a court of competent jurisdiction, such invalidity shall not affect the validity or operation of any other clause and such invalid clause shall be deemed to be severed from these terms and conditions.

12.5 We may assign any or all of our rights under these terms and conditions or

appoint any third party, including our group companies, to provide the Services to you on our behalf or to perform any of our obligations under these terms and conditions.

12.6 You shall not assign, transfer or otherwise delegate any of your rights and/or obligations under these terms and conditions, whether in whole or in part without our written consent.

12.7 These terms and conditions set forth the entire agreement and understanding of the parties and supersede all prior oral or written agreements, understandings or arrangements relating to the subject matter of these terms and conditions. Neither party shall be entitled to rely on any agreement, understanding or arrangement that is not expressly set forth in these terms and conditions.

12.8 In case of any dispute relating to the Services or these terms and conditions, the decision of Sino shall be final and conclusive.

12.9 These terms and conditions shall be governed by and construed in all respects according to the laws of Hong Kong. The parties irrevocably submit to the exclusive jurisdiction of the Hong Kong courts as regards any proceeding, claim, dispute or matter arising (or which may arise) out of or in connection with or relating to these terms and conditions or the Services.

12.10 No provision of these terms and conditions shall be deemed to have been waived unless such waiver is expressly given by us in writing. No failure by any party to insist upon the strict performance of any provision of these terms and conditions, or to exercise any right or remedy consequent upon a breach thereof, shall constitute a waiver of any such breach of such provision or of any other provision. No waiver of any provision of these terms and conditions shall be deemed a waiver of any other provision of these terms and conditions or a waiver of such provision with respect to any subsequent breach, unless expressly provided in writing.

12.11 If any provision of these terms and conditions shall be unlawful, void, or for any reason unenforceable under any enactment or rule of law, then that provision will be deemed severable from these terms and conditions and will not affect the validity and enforceability of any remaining provisions.

12.12 Unless otherwise expressly stated, no party other than you, the Vendor, we and our group companies will have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623 of the Laws of Hong Kong) to enforce any of the provisions of these terms and conditions.

12.13 These terms and conditions will not be modified except in writing signed by both parties, or by a change to these terms and conditions by us alone.

12.14 If there is any inconsistency or conflict between the English and Chinese versions of these terms and conditions, the English version shall prevail.

Terms and Conditions for Promotion Codes, Coupon Codes and Coupons

1. From time to time, S+ eShop may run marketing and promotional campaigns which offer promotion codes, coupon codes, coupons, discounts, and other promotional offers for use on the Site ("**Vouchers**"). Vouchers are subject to validity periods, redemption periods and other terms and conditions specified when the relevant Vouchers are offered.
2. Vouchers offered by us shall only be applicable for one-off purchase at the Site subject to specific terms and conditions.
3. Vouchers are not refundable, redeemable or exchangeable for cash. Any unused amount shall be forfeited.
4. If your Order is cancelled for whatever reason or is eligible for a refund, Vouchers used in that Order shall be forfeited without any refund or compensation.
5. Vouchers may not be valid when used in conjunction with other promotions, discounts or other vouchers. Additional terms and conditions may apply to Vouchers.
6. Unless otherwise stated, Vouchers can only be used on the Site.
7. We reserve the right to void, discontinue or reject the use of any Vouchers without prior notice.
8. Individual Vendor's terms and conditions shall also apply in connection with the use of Vouchers.
9. We may exclude certain Vendor from the use of Vouchers at any time without prior notice to you.
10. We reserve the right to terminate or vary the above offers at any time and from time to time without providing any prior notification. In the event of any dispute, our decision shall be final and conclusive.