

Terms and Conditions for the "S+ REWARDS Freestyle Raffle" Campaign

- 1 The "S+ REWARDS Freestyle Raffle" campaign will run from 13th July, 2020 to 4th October, 2020, both dates inclusive ("promotion period").
- 2 The "S+ REWARDS Freestyle Raffle" campaign only applies to designated Sino Real Estate Agency Limited ("Sino") malls, including tmtplaza, Olympian City, Citywalk, China Hong Kong City and Gold Coast Piazza ("participating malls").
- 3 The "S+ REWARDS Freestyle Raffle" campaign shall run in three phases: The promotion period of Phase 1 shall run from 13th July, 2020 to 9th August, 2020; The promotion period of Phase 2 shall run from 10th August, 2020 to 6th September, 2020; The promotion period of Phase 3 shall run from 7th September, 2020 to 4th October, 2020.
- 4 Every phase of the "S+REWARDS Freestyle Raffle" campaign shall feature a "Raffle" and "Ranking Contest", and participants from every phase shall be automatically entered into the final "Grand Raffle".
- 5 The "Raffle", "Ranking Contest" and final "Grand Raffle" during the "S+REWARDS Freestyle Raffle" campaign shall feature the following four categories of raffle boxes: "Fun-Lovers", "Chill-Seekers", "Trendsetters" and "Stylistas"
- 6 The eligibility criteria for S+ REWARDS members and non- S+REWARDS members participating in 3 sections of the "S+REWARDS Freestyle Raffle" campaign are as follows:

Section	S+ REWARDS members	Non- S+ REWARDS members
"Raffle"	√	√
"Ranking Contest"	√	×
"Grand Raffle"	√	√

- 6.1 S+ REWARDS members must be at least 11 years of age. Anyone under 18 years of age must obtain consent from a parent or guardian before providing any personal information to Sino.
- 6.2 This campaign is open only to S+ REWARDS members and non- S+ REWARDS members aged 18 years or above.
- 6.3 During the promotion period, S+ REWARDS members spending a designated amount via electronic payment in a single transaction at participating S+ REWARDS merchants in tmtplaza, Olympian City, Citywalk and China Hong Kong City, and who successfully register their S+ REWARDS points, shall be eligible to receive a corresponding number of E-raffle ticket via the S+ REWARDS Mobile App (the "app"). E-raffle ticket must be submitted into the "Fun-Lovers", "Chill-Seekers", "Trendsetters" or "Stylistas" Raffles boxes on the app before the E-raffle ticket deadline in order to participate in the "Raffle" and "Ranking Contest". Participants in these events shall be automatically entered into the "Grand Raffle". Any E-raffle tickets that have not been submitted to the Raffle boxes before the designated submission deadline shall be void.
- 6.4 During the promotion period, non- S+ REWARDS members spending a designated amount via electronic payment in a single transaction at participating merchants in tmtplaza, Olympian City, Citywalk, China Hong Kong City and Gold Coast Piazza, who successfully register at the mall concierge or customer service centre on the same day, shall receive physical Raffle tickets and can choose whichever of the four "Fun-Lovers", "Chill-Seekers", "Trendsetters" or "Stylistas" categories of ticket that they wish to receive. Once completed, participants shall be automatically entered into the "Grand Raffle". Designated merchants refers to S+ REWARDS participating merchants (not including [non-designated merchants](#)) at tmtplaza, Olympian City, Citywalk and China Hong Kong City, and [all merchants at Gold Coast Piazza](#) (not including Hong Kong Gold Coast Leasing Office).
- 6.5 Raffle tickets from each phase of the campaign are for independent use only. Tickets earned and submitted by participants during each phase cannot be collected for use during the subsequent phase.
- 6.6 Raffle tickets submitted by members and non-members to a particular Freestyle Raffle category during a single phase shall be drawn from the same box.

7 Section 1: "Raffle"

7.1 The deadlines for earning and submitting E-raffle ticket in each phase of the S+ REWARDS Freestyle Raffle campaign are as follows:

	Date Received	Raffle Ticket Submission Deadline
Phase 1	13 th July to 9 th August, 2020	23 rd August, 2020
Phase 2	10 th August to 6 th September, 2020	20 th September, 2020
Phase 3	7 th September to 4 th October, 2020	18 th October, 2020

7.1.1 S+ REWARDS members can submit E-raffle ticket via the app during the submission period in each phase. Members must submit their E-raffle tickets to one of the "Fun-Lovers", "Chill-Seekers", "Trendsetters" or "Stylistas" Raffles boxes via the app on or before the deadline. Late entries shall be void and will not be re-issued.

7.1.2 During the submission period in each phase, non- S+ REWARDS members making designated electronic payments, that also register to participate in the campaign on the same day, can choose which of the four "Fun-Lovers", "Chill-Seekers", "Trendsetters" and "Stylistas" Raffle categories they would like to enter. They will receive physical raffle tickets for this category.

7.2 Participants shall receive a specified number of E-raffle ticket or physical raffle tickets for designated single electronic payments of HK\$300 at participating merchants, following successful registration. The ticket quantities shall be calculated as follows:

Date of Payment	For every HK\$300 spending in a single transaction at the following designated trade categories	Number of E-raffle tickets for S+ REWARDS members	Number of E-raffle tickets for holding Platinum or Diamond Badge- S+ REWARDS members	Number of physical raffle tickets for non- S+ REWARDS members
Monday to Sunday	All trade categories	1 ticket (You can accumulate HK\$10,000 in spending registration per day)	2 tickets (You can accumulate HK\$10,000 in spending registration per day)	1 ticket (You can earn a maximum of 10 tickets per receipt)

7.2.1 S+ REWARDS members making single electronic payments of HK\$300 at participating malls, who also successfully register their S+ REWARDS points, shall receive 1 E-raffle ticket; members making single electronic payments of HK\$600 shall receive 2 E-raffle tickets, and so on. Members can accumulate up to a maximum of HK\$10,000 in spending registration per day.

7.2.2 Participating S+ REWARDS members holding a Platinum or Diamond Badge on the app, making single electronic payments of HK\$300 at participating malls, who also successfully register their S+ REWARDS points, shall receive 2 E-raffle ticket; members holding a Platinum or Diamond Badge on the app making single electronic payments of HK\$600 shall receive 4 E-raffle ticket, and so on. Members can accumulate up to a maximum of HK\$10,000 in spending registration per day.

7.2.3 Non- S+ REWARDS members making single electronic payments of HK\$300 at participating malls, who also successfully register at the mall concierge or customer service centre on the same day, shall receive 1 physical raffle ticket; non-members making single electronic payments of HK\$600 shall receive 2 physical raffle tickets, and so on, up to a maximum of 10 tickets per receipt. For registration of non- S+

REWARDS members, only same-day receipts or receipts for transactions after 9:00 p.m. of the immediately preceding day are eligible.

- 7.3 If an S⁺ REWARDS member makes a single electronic payment of HK\$300 on a designated day at a designated trade category and successfully registers their S⁺ REWARDS points, they shall receive 2X the amount of E-affle ticket shown in 7.2.1 or 7.2.2. For 2x E-affle ticket calculations, S⁺ REWARDS members and S⁺ REWARDS members holding a Platinum or Diamond Badge on the app can accumulate up to a maximum of HK\$10,000 in spending registration per day. This calculation is not applicable to non-S⁺ REWARDS member spending.

Date of Payment	For every HK\$300 spending in a single transaction at the following designated trade categories	Number of E-affle tickets for S ⁺ REWARDS members	Number of E-affle tickets for Platinum or Diamond Badge holding S ⁺ REWARDS members	Number of physical raffle tickets for non-S ⁺ REWARDS members
Tuesdays and Thursdays	“Asian Cuisine”, “Chinese Cuisine”, “Western Cuisine”, “Café & Deli”, “Wine & Confectionery”, “Health Products & Personal Care”, “Department Stores, Supermarkets and Convenience Stores”	2X (You can accumulate HK\$10,000 in spending registration per day)	2X (You can accumulate HK\$10,000 in spending registration per day)	Not applicable
Wednesdays	“Jewellery, Watches, Optical & Accessories”, “Audio-Visual & Electrical Appliances”, “Beauty & Cosmetics”			
Saturdays and Sundays	“Kid's Wear & Toys”, “Cinema & Entertainment”, “Fashion”			

- 7.4 If a participant registers as a new S⁺ REWARDS member during the promotion period, upon first successful registration of S⁺ REWARDS points, they will be eligible to receive 3 E-affle ticket via the app, if the points are also registered during the promotion period. If the new member reaches the HK\$300 payment threshold, they will also receive the amount of E-affle ticket stated in the calculations from clauses 7.2 and 7.3.
- 7.5 When registering for the Raffle, non-S⁺ REWARDS members must also register a local phone number for prize-collection notification purposes.
- 7.6 Participating non-S⁺ REWARDS members must retain their physical raffle tickets in order to collect their prize. Lost or damaged tickets cannot be re-issued. Copies of tickets shall not be accepted.
- 7.7 If a participant uses their S⁺ REWARDS membership profile to register their spending and receives a E-affle ticket, they must not subsequently re-register this spending under a non-S⁺ REWARDS member profile. If discovered, the participant will be disqualified immediately.
- 7.8 If a participant uses their non-S⁺ REWARDS membership profile to register their spending and receives a physical raffle ticket, they must not subsequently re-register the same amount of spending under an S⁺ REWARDS member profile, and must not redeem S⁺ REWARDS points nor E-affle ticket. If discovered, the participant will be disqualified immediately.
- 7.9 The calculations for E-affle ticket for S⁺ REWARDS members holding Platinum or Diamond Badges on the app are only applicable for members who already hold the relevant badge when the points are approved. If a participant becomes a Platinum or Diamond Badge holder after their points are approved, the E-affle ticket for this electronic spending shall be calculated in accordance with clause 7.2.1.
- 7.10 If a participant becomes a Platinum or Diamond Badge holder on the app after receiving

Raffle tickets, the number of E-raffle tickets that they have already received shall remain the same. Subsequent spending upon receipt of the relevant Badge shall be calculated in accordance with clause 7.2.2. The total number of Raffle tickets earned and received each day shall be calculated cumulatively. Participants can accumulate and register up to a maximum of HK10,000 in spending per day.

- 7.11 Including but not limited to credit card/ debit card/ EPS/ Octopus Card/ Apply Pay/ Android Pay/ Samsung Pay/Alipay/ WeChat Pay/ Tap & Go/ credit card cash rebate rewards.
- 7.12 The registration of S+ REWARDS points is subject to the relevant S+ REWARDS Rewards Programme [Terms and Conditions](#).
- 7.13 The Raffle prize draw dates, winner notification dates and winner announcement dates for each phase are as follows:

	Prize Draw Date	Winner Notification Date	Raffle Winner Announcement Date
Phase 1	24 th August, 2020	24 th August to 28 th August, 2020	2 nd September, 2020
Phase 2	21 st September, 2020	21 st September to 25 th September, 2020	30 th September, 2020
Phase 3	19 th October, 2020	19 th October to 23 rd October, 2020	28 th October, 2020

7.14 The winners from each phase of the "S+ REWARDS Freestyle Raffle" prize draws shall be drawn at random by computer, according to the date stipulated in clause 7.13. If the winner is an S+ REWARDS member, they shall be notified via the app on the winner notification date and their prize will appear on the "My Rewards" page. If the winner is a not an S+ REWARDS member, the winner shall be notified via a text message sent to their registered mobile number, on the winner notification date (excluding HK\$50 mall shopping and dining coupons winners).

7.15 The results of every "S+ REWARDS Freestyle Raffle" prize draw from each phase will be published on 2nd September, 2020, 30th September, 2020 and 28th October, 2020 respectively, in Sing Tao Daily, The Standard and on the S+ REWARDS website.

7.16 Participants are limited to one prize per Raffle Box category in each phase, and the prize shall be awarded for the first winning E-raffle ticket or physical raffle ticket drawn.

8. Section 2: "Ranking Contest"

8.1 In each phase, the accumulated total number of E-raffle ticket submitted to each category of Raffle boxes by individual S+ REWARDS member-participants shall be calculated. The higher the number of E-raffle tickets per category, the higher position the participant shall hold in the ranking.

8.2 If more than one participant has the same cumulative number of E-raffle tickets, the participant that accumulated the E-raffle tickets earliest shall hold the highest ranking among them, and the participant that accumulated the E-raffle tickets the latest shall hold the lowest ranking among them. These calculations shall be made according to the time that the participants submitted the E-raffle tickets to the Raffle boxes.

8.3 Participants ranked from first to third place in each category of each Raffle box during each phase shall receive HK\$1,000 in mall shopping coupons for use at designated merchants.

8.4 Participation in this event is limited to S+ REWARDS members only, and is not applicable to non- S+ REWARDS members.

9. Section 3: "Grand Raffle"

9.1 All of the winners from Raffles held during each phase of the "S+ REWARDS Freestyle Raffle" campaign, and physical or E-raffle ticket-holders that have not previously won, shall be automatically entered into the "Grand Raffle" in the Raffle Box category consistent with their ticket.

9.2 The "Grand Raffle" prize draw date, winner notification date and winner announcement date are as follows:

	Prize Draw Date	Winner Notification Date	Winner Announcement Date
Grand Raffle	27 th October, 2020	27 th October - 30 th October, 2020	4 th November, 2020

- 9.3 The winners of the "Grand Raffle" in the "S⁺ REWARDS Freestyle Raffle" campaign shall be drawn at random by computer, according to the date stipulated in clause 9.2. If the winner is an S⁺ REWARDS member, they shall be notified via the app on the winner notification date and their prize will appear on the "My Rewards" page. If the winner is not an S⁺ REWARDS member, they shall be notified via a text message sent to their registered mobile number, on the winner notification date.
- 9.4 The winners of the "Grand Raffle" in the "S⁺ REWARDS Freestyle Raffle" campaign will be published on 4th November, 2020 in Sing Tao Daily, The Standard and on the S⁺ REWARDS website.
10. For the prize list and collection location, please see: [Prize List and Collection Location](#).
 11. The app and text message notifications mentioned in clauses 7.14 and 9.2 are provided solely for the purpose of notifying prize winners. Prize winners must check the results of the prize draw on the winner announcement date, and go to the designated location before the deadline in order to collect their prize. If a prize winner fails to receive a notification for any reason, and thus cannot collect their prize before the deadline, the prize will not be re-issued. Sino and participating mall operators shall not be held responsible.
 12. Prize winners that are S⁺ REWARDS members must present the QR code for the prize on their app at the concierge or customer service centre at the designated participating mall or relevant designated location, along with an original, valid form of ID or passport for registration purposes. If the winner fails to produce the relevant documents, he or she shall be disqualified.
 13. Prize winners that are non- S⁺ REWARDS members must present the original winning Raffle ticket at the concierge or customer service centre at the designated participating mall, along with an original, valid form of ID or passport for registration purposes. If the winner fails to produce the relevant documents, he or she shall be disqualified.
 14. It is the responsibility of the winner to check the prize upon receipt. Upon delivery, all prizes shall under no circumstances be cancelled, altered, returned, exchanged for cash and/or redeemed.
 15. All photographs, pictures and graphics of the prizes featured on the app and all associated promotional materials are for reference only. The colour and design of each prize shall be assigned at random. No colour or design selection shall be allowed.
 16. To the fullest extent permitted by applicable law, prizes and their packaging are provided "as is", without any warranty of any kind, including related merchantable quality, non-infringement of intellectual property rights, provision of any after-sales or repair services or suitability for specific use.
 17. To the fullest extent permitted by applicable law, Sino and participating mall operators are not liable for any loss or damages arising from the use of any prizes, or for any product quality, warranty or suitability issues relating to any prizes. Any inquiry or dispute relating to a physical prize must be submitted directly to the original manufacturer or supplier. Sino and participating mall operators are not liable for any such inquiry or dispute.
 18. Any prizes lost due to deleting an app account or changing a mobile phone number shall not be returned or compensated.
 19. The use of mall shopping and dining coupons, merchant cash coupons and merchant gift certificates is subject to terms and conditions. Details can be found by contacting a member of staff at participating malls.
 20. Travel package winners must assess if they wish to travel or not, and are responsible for their own personal safety and the safety of their property for the duration of the trip. Winners must ensure that they meet the entry requirements for the relevant country or region, and that they hold the appropriate travel documents such as passports and visas (transit, business, tourist or others). Redemption of travel packages is subject to the availability of relevant airfare, hotels and event tickets. We reserve the right to substitute a prize for an item/s of equal value without prior notice.
 21. All prizes that are not collected by the specified deadline shall be cancelled without exception.
 22. Mall shopping and dining coupons are for use at designated merchants at participating malls only.

For a full list of accepted merchants, please see the: [Mall Shopping Coupon and Dining Coupon](#). The list of accepted merchants will be updated from time to time without prior notice. The most up-to-date list of accepted merchants can be found on the S+ REWARDS website.

23. For S+ REWARDS members, each eligible original receipt entitles the customer to register in the "S+ REWARDS Freestyle Raffle" campaign, can be made in conjunction with any other promotional and parking offers in Sino malls.
24. For non-S+ REWARDS members, each eligible original receipt entitles the customer to register in the "S+ REWARDS Freestyle Raffle" campaign, cannot be made in conjunction with any other promotional and parking offers in Sino malls.
25. Neither Sino nor participating mall operators shall be liable if any network, telephone, technical error or problem, or other reason not attributable to Sino and participating mall operators, leads to the loss of, an error with, or damage to a winner's prize, mall shopping coupon or dining coupon, or renders them unrecognisable.
26. By participating in the "S+ REWARDS Freestyle Raffle" campaign, participants accept and agree to abide by all relevant terms and conditions.
27. In the event of any deception or fraudulent behaviour, participants will be immediately disqualified. Sino and participating mall operators reserve the right to pursue any other means to recover such losses and withdraw prizes, as well as mall shopping and dining coupons in the event of any disqualifications.
28. In the event of any dispute arising out of or in connection with this campaign, Sino and the participating mall operators reserve the rights for final decision.

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