

S⁺ REWARDS · livi bank LIVE YOUR WAY LUCKY DRAW Terms & Conditions

- 1 The “S⁺ REWARDS · livi bank LIVE YOUR WAY LUCKY DRAW” shall be held from 14th July to 31st August 2021 inclusive (“Promotion Period”).
- 2 The “S⁺ REWARDS · livi bank LIVE YOUR WAY LUCKY DRAW” promotion is applicable only to designated malls of Sino Real Estate Agency Limited (“SREAL”), including tmtplaza, Olympian City, Citywalk and China Hong Kong City (the “Participating Malls”).
- 3 This promotion is open only to S⁺ REWARDS members (“members”) and non-S⁺ REWARDS members (“non-members”) aged 18 or above.
- 4 S⁺ REWARDS members must be aged 11 or above. Participants under 18 must obtain the consent of their parents or guardians before providing any personal information to SREAL.
- 5 The “S⁺ REWARDS · livi bank LIVE YOUR WAY LUCKY DRAW” campaign is divided into 7 phases. All the lucky draw tickets that have not won in each phase can be rolled over to the following phase’s draw box until they win, or the last draw is completed:

	Promotion Period
Phase 1	14 th July – 20 th July 2021
Phase 2	21 st July – 27 th July 2021
Phase 3	28 th July – 3 rd August 2021
Phase 4	4 th August – 10 th August 2021
Phase 5	11 th August – 17 th August 2021
Phase 6	18 th August – 24 th August 2021
Phase 7	25 th August – 31 st August 2021

- 6 During the Promotion Period, S⁺ REWARDS members and members holding a “livi” badge may earn a designated number of electronic lucky draw tickets through the S⁺ REWARDS mobile application (the “app”) when they spend a designated amount in a single transaction via electronic payment at S⁺ REWARDS participating merchants at the Participating Malls, and successfully register their S⁺ REWARDS Points and press the “Enter” button on the Lucky Draw page of the app prior to the registration deadline for each phase listed in clause 13:

Participant	Upon a HK\$300 single transaction via electronic payment	Upon a HK\$600 single transaction via electronic payment
S ⁺ REWARDS members	3 lucky draw tickets	6 lucky draw tickets
S ⁺ REWARDS members who hold a “livi” badge	8 lucky draw tickets	16 lucky draw tickets

- 6.1 If a member fails to successfully register their S⁺ REWARDS Points and press the “Enter” button on the Lucky Draw page of the app prior to the registration deadline for each phase, no lucky draw tickets will be issued, nor will lucky draw tickets be issued in any subsequent phases.

- 7 During the Promotion Period, non-members who spend a designated amount in a single transaction via electronic payment at S⁺ REWARDS participating merchants at the Participating Malls and successfully register at the concierge of the Participating Malls within the opening hours of the concierges of Participating Malls, will receive a designated number of physical lucky draw tickets. Non-members holding a livi bank account who present the livi bank account on livi APP upon successful registration at the concierges of Participating Malls, will receive a designated number of physical lucky draw tickets: (non-members must retain their physical lucky draw tickets in order to collect their prize)

Participant	Upon a HK\$300 single transaction via electronic payment	Upon a HK\$600 single transaction via electronic payment
Non-members	1 lucky draw ticket	2 lucky draw tickets
Non-members holding a livi bank account	6 lucky draw tickets	12 lucky draw tickets

- 8 Members holding a livi bank account can unlock the “livi” badge by presenting the livi bank account on livi APP at the concierge of the Participating Malls.
- 9 The calculation of electronic lucky draw tickets for S⁺ REWARDS members holding the “livi” badge in the app is only applicable to members already holding the “livi” badge at the time the Points are approved. If a participant comes to hold a “livi” badge only after the Points have been approved, any electronic lucky draw tickets earned from that spending will be calculated as if the participant is not a “livi” badge holder.
- 10 Non-members holding a livi bank account must present relevant proof at the time of registering for the draw. Physical lucky draw tickets earned from this spending will be calculated on a non-member basis if the participant does not present such proof at the time of registering for the draw. Lucky draw tickets will not be re-issued to participants who present the relevant proof after completing registration.
- 11 Members can earn a maximum of 6 lucky draw tickets per each eligible sales receipt and corresponding electronic payment receipt while members holding a “livi” badge can earn a maximum of 16 lucky draw tickets.
- 12 Non-members can earn a maximum of 2 lucky draw tickets per each eligible sales receipt and corresponding electronic payment receipt, while non-members holding a livi bank account can earn a maximum of 12 lucky draw tickets.
- 13 For S⁺ REWARDS members, the eligible transaction dates and Points & lucky draw registration deadlines for each phase of the “S⁺ REWARDS · livi bank LIVE YOUR WAY LUCKY DRAW” promotion are as follows:

	Transaction Date	Points & Lucky Draw Registration Deadline
Phase 1	14 th July – 20 th July 2021	26 th July 2021

Phase 2	21 st July – 27 th July 2021	2 nd August 2021
Phase 3	28 th July – 3 rd August 2021	9 th August 2021
Phase 4	4 th August – 10 th August 2021	16 th August 2021
Phase 5	11 th August – 17 th August 2021	23 rd August 2021
Phase 6	18 th August – 24 th August 2021	30 th August 2021
Phase 7	25 th August – 31 st August 2021	6 th September 2021

- 14 For non-S⁺ REWARDS members, only same-day receipts or receipts for transactions after 9:00 p.m. of the immediately preceding day are eligible.
- 15 “S⁺ REWARDS · livi bank LIVE YOUR WAY LUCKY DRAW” dates, winner notification dates and winner announcement dates are as follows:

	Lucky Draw Date	Winner Notification Date	Winner Announcement Date
Phase 1	2 nd August 2021	3 rd August 2021	11 th August 2021
Phase 2	9 th August 2021	10 th August 2021	18 th August 2021
Phase 3	16 th August 2021	17 th August 2021	25 th August 2021
Phase 4	23 rd August 2021	24 th August 2021	1 st September 2021
Phase 5	30 th August 2021	31 st August 2021	8 th September 2021
Phase 6	6 th September 2021	7 th September 2021	15 th September 2021
Phase 7	13 th September 2021	14 th September 2021	21 st September 2021

- 16 When registering for the lucky draw, non-S⁺ REWARDS members must also register a local mobile phone number for prize-collection notification purposes.
- 17 Participants who register a spending as S⁺ REWARDS members and receive electronic lucky draw tickets may not re-register the same spending as non-S⁺ REWARDS members for the lucky draws and will be disqualified upon discovery.
- 18 Participants who register a spending as non-S⁺ REWARDS members and receive physical lucky draw tickets may not re-register the same spending as S⁺ REWARDS members to earn S⁺ REWARDS Points or electronic lucky draw tickets and will be disqualified upon discovery.
- 19 The total number of lucky draw tickets earned and received each day shall be calculated cumulatively. Members can accumulate and register up to a maximum of HK\$10,000 in spending per day. There will be no accumulate spending limit for non-members.
- 20 Each eligible sales receipt and corresponding electronic payment receipt may only be registered once for the “S⁺ REWARDS · livi bank LIVE YOUR WAY LUCKY DRAW” and may not be used in conjunction with other promotions or redemption activities, except S⁺ REWARDS Points registration and free parking offers.

- 21 Non-members cannot use an original sales receipt and corresponding electronic payment receipt that have already been registered in the “S+ REWARDS · livi bank LIVE YOUR WAY LUCKY DRAW” promotion in conjunction with other promotional and parking offers at the malls.
- 22 Electronic payment includes but are not limited to credit card / debit card / EPS / Octopus / Apple Pay / Android Pay / Samsung Pay / Alipay / WeChat Pay / Tap & Go / Credit Card Cash Back Rewards. We regret that we are unable to accept receipts for transactions paid by cash, gift vouchers or other methods of payment for this promotion.
- 23 “The S+ REWARDS · livi bank LIVE YOUR WAY LUCKY DRAW” prize list is as follows:

	Prize	Quantity (#)
Phase 1	HK\$5,000 S Coupon	30
	3,000 Bonus Points	20
Phase 2	HK\$5,000 S Coupon	30
	3,000 Bonus Points	20
Phase 3	HK\$5,000 S Coupon	30
	3,000 Bonus Points	20
Phase 4	HK\$5,000 S Coupon	30
	3,000 Bonus Points	20
Phase 5	HK\$5,000 S Coupon	30
	3,000 Bonus Points	20
Phase 6	HK\$5,000 S Coupon	30
	3,000 Bonus Points	20
Phase 7	HK\$5,000 S Coupon	30
	3,000 Bonus Points	20

- 24 Tickets earned by members and non-members in the same period will be drawn from the same draw pool.
- 25 Each participant can only win once in each phase. If a lucky draw ticket has won, it cannot be used to participate in the next draw. If a lucky draw ticket has not won, it can be rolled over to the next draw box until it wins or the last draw is completed.
- 26 Winners of S Coupons and Bonus Points from each phase of the “S+ REWARDS · livi bank LIVE YOUR WAY LUCKY DRAW” will be randomly selected by computer according to the draw dates listed in clause 15 as follows:
 - 26.1 If the winner is an S+ REWARDS member, they will be notified via the app on the winner notification date.
 - 26.1.1 If a member wins S Coupons, the HK\$5,000 S Coupons won will be issued in the form of 10 pcs of HK\$500 S Coupons. The S Coupons won will be shown as Redeemed/Received in My Wallet in the app and can be used as cash with merchants accepting S Coupons. Only S Coupons with the status Redeemed/Received may be used.
 - 26.1.2 If a member wins Bonus Points, the Bonus Points won will appear in the "My Records" section of the participant's mobile app.
 - 26.2 Winners who are not S+ REWARDS members will be notified via a text message sent to their registered mobile number on the winner announcement date.
 - 26.2.1 Non-S+ REWARDS members who have won S Coupons or Bonus Points during the promotion must present the text message, the original physical lucky draw ticket and an original and valid ID or passport for registration purposes at the concierge of the Participating Mall. Failure of the winner to produce the relevant documents will result in disqualification. Lost or damaged tickets will not be replaced. Copies of tickets shall not be accepted. To claim the HK\$5,000 S Coupons or Bonus Points, the winner must register as an S+ REWARDS member, otherwise the prize will be forfeited

automatically, and they will not receive other rewards or Points.

- 27 S⁺ REWARDS Points and S Coupons are subject to terms and conditions, which can be found in the S⁺ REWARDS Program [Terms and Conditions](#). S Coupons are valid for use with designated merchants, and a list of [Merchants Accepting S Coupons](#) may be found on the S⁺ REWARDS web page and mobile app. The list of Merchants Accepting S Coupons will be updated from time to time without notice.
- 28 S Coupons won by participants in the “S⁺ REWARDS · livi bank LIVE YOUR WAY LUCKY DRAW” promotion must be used on or before 30th November 2021. Upon expiry, any remaining S Coupons will be void and will not be re-issued.
- 29 The results of each phase for the “S⁺ REWARDS · livi bank LIVE YOUR WAY LUCKY DRAW” will be published in Sing Tao Daily and The Standard, and on the S⁺ REWARDS website on 11th, 18th and 25th August, and on 1st, 8th, 15th and 21st September 2021 respectively.
- 30 The app and text message notifications mentioned in clauses 26.1 and 26.2 are provided solely for the purpose of notifying prize winners. Prize winners must check the results of the lucky draw on the winner announcement date. If a prize winner fails to receive a notification for any reason, and thus cannot collect their prize, the prize will not be re-issued. Neither SREAL nor the operators of Participating Malls shall be held responsible.
- 31 Once issued, all Bonus Points and S Coupons shall under no circumstances be cancelled, altered, returned, exchanged for cash and/or redeemed.
- 32 Any prizes lost due to deleting an app account or changing a mobile phone number shall not be returned or compensated.
- 33 SREAL and operators of Participating Malls shall not be liable for any lost, mistakenly used, or damaged S Coupons or Bonus Points won by Participants, including any such incidents caused by network or telephone failures or problems, technical errors or any other reasons, which shall not be attributable to any fault of SREAL and the operators of Participating Malls.
- 34 By participating in the “S⁺ REWARDS · livi bank LIVE YOUR WAY LUCKY DRAW”, participants accept and agree to abide by all relevant terms and conditions.
- 35 In the event of any fraud or cheating by Participants, such Participants will be disqualified. SREAL and the operators of Participating Malls reserve all rights against the Participants and shall have the right to withdraw any winning S Coupons or Bonus Points.
- 36 This promotion is organized by SREAL. In case of disputes on this Lucky Draw or any matters incidental thereto, the decision of SREAL and/or the operators of Participating Malls shall be final and conclusive.
- 37 These Terms and Conditions are governed by and must be construed in accordance with the laws of HKSAR. The English version of these Terms and Conditions shall prevail if there is any discrepancy between the English version and the Chinese Version.

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