

## 「S+ REWARDS x Citi 信用卡專享」活動 - 大灣區航空得獎機票條款及細則

1. 獎賞機票將以得獎者的姓名發放。請確保提交的旅客姓名與旅行證件上的姓名相符。得獎者不可更改機票旅客的姓名。如因錯誤訊息而需更改日期或更正姓名，可在機票有效期限內更改。每次交易需支付港幣 500 元的修改費。
2. **旅遊日期**：2025 年 4 月 21 日至 10 月 25 日。
3. **不適用日期**：  
香港至大阪 / 鳥取縣米子 / 四國德島：2025 年 7 月 12 日至 8 月 16 日 及 9 月 26 日至 10 月 4 日；  
香港至台北 / 曼谷：：2025 年 9 月 26 日至 10 月 4 日。
4. 得獎者必須在有效日期內出票，否則將被視為放棄兌換。訂位確認需視乎航班艙位“U”供應情況而定。
5. 獎賞機票包括一件 20 公斤託運行李。如有需要，旅客可向[大灣區航空網站](#)或[服務中心](#)購買額外託運行李。
6. 獎賞機票僅可兌換單一目的地，不可兌換開口機票。
7. 更改出發日期或航班將收取機票差價或其他服務費。
8. 出票後不可退款、不可更改航線及不可轉讓。
9. 出票時得獎者需自行承擔所有適用於機票的稅金和燃油附加費。
10. 此機票不含住宿和保險。
11. 獎賞機票的最短停留時間為 0 天，最長停留時間為 14 天。航程必須以香港為起點和終點。
12. 若得獎者未滿 12 歲，他/她必須由成人同行者陪同搭乘相同班機。
13. 得獎者必須出示有效的機票兌換信及旅行證件方可領獎。得獎者可授權他人代領獎品，代領者必須出示已簽署的授權書、獎品兌換信正本及得獎者的旅行證件影印本，以代領獎品。未能出示有效文件，獲獎者將被取消資格並沒收獎品。
14. 航班如非自願取消或改期，申請改期只限一次。改期申請必須於受影響航班日期的 7 天內提出。改期後的航班必須於受影響航班日期的 10 天出發。
15. 大灣區航空公司保留不向獲獎乘客提供因航班取消或不正常情況而產生的任何賠償的權利。
16. 乘客不論任何原因而錯過了來回航班的去程航段，乘客的回程航段將會失效，機票除未使用的稅款外將不予退款。
17. 所有獎賞機票均不可兌換現金、積分或任何其他物品。
18. 所有獎賞機票兌換僅適用於大灣區航空營運的航班。如有任何航線暫停或取消，大灣區航空不提供任何現金補償。
19. 如獲獎者其後被取消資格或發現獲獎者無權參與活動，大灣區航空有權保留或取消發放獎品。
20. 此活動中收集的個人資料將僅用於此活動。資料將保密並不會透露給予第三者。
21. 大灣區航空保留暫停、修訂或更改任何規則、條款和細則的權利。
22. 此細則和條款原文以英文撰寫。如英文文本與其他譯本有任何歧異，一概以英文文本為準。

## Terms and Conditions for Greater Bay Airlines Prize ticket for “S+ REWARDS x Citi Credit Cards Exclusive”

1. Prize ticket will be issued in the name of the winner. Please make sure the name submitted for booking is same as the name printed on the travel document. Name change is not allowed. If changes to the booking are required due to the winner providing incorrect information, changes can be made within the ticket validity period, subject to an administration fee of HKD500 per transaction.
2. Travelling period: 21 April to 25 October, 2025.
3. Blackout period:  
Hong Kong to Osaka / Yonago / Tokushima: 12 July to 16 August, 26 September to 4 October 2025  
Hong Kong to Taipei / Bangkok: 26 September to 4 October 2025
4. The winner must redeem the tickets within the period stated on this redemption letter, or else the prize will be forfeited. Confirmation of reservations will be subject to flight availability of Booking Class “U”.
5. The prize ticket includes 1 piece of 20kg check-in baggage. Passenger may purchase additional check-in baggage allowance through [Greater Bay Airline’s website](#) or [Service Centre](#).
6. Prize ticket is valid on designated route operate by Greater Bay Airlines, open jaw tickets are not allowed.
7. Change of departure date or flight will incur a fare difference or other service fees.
8. Ticket issued is non-refundable, non-reroutable, non-transferrable.
9. Applicable taxes and other surcharges are not inclusive and shall be collected at the time of ticket issuance.
10. Accommodation, insurance and other service fees are not included in this Prize Ticket.
11. Minimum stay and maximum stay of the Prize tickets are zero (0) days and fourteen (14) days respectively. Departure city and return trip destination must be Hong Kong (HKG).
12. If the winner is under 12 years of age, he/she will have to be accompanied by an adult travelling on the same flight.
13. Winner must present a valid prize redemption letter and HKID or Travel document to claim for the prize. Winner can assign authorized person to collect the prize by presentation of a duly signed authorization letter, the original prize redemption letter, and photocopies of the winner’s HKID/Travel document. Failure to present the valid documents will render the winner disqualified and the prize forfeited.
14. For involuntary flight cancellation or rescheduling, rebooking can only be applied once and must be made within seven (7) days of the affected departure day. The revised (new) travel date must be within ten (10) days of the affected departure day.
15. Greater Bay Airlines reserves the right to not provide compensation to Prize ticket passengers in the event of flight disruptions or irregularities.
16. If for any reason a passenger misses the outbound flight of a roundtrip, the returning flight will be invalidated, and the ticket will not be refunded except for any unused taxes.
17. All Prize tickets cannot be redeemed or exchanged for cash, credit, or any other items.
18. All Prize tickets are subject to the existing routes provided by Greater Bay Airlines. In the event of any route suspensions or cancellations, Greater Bay Airlines will not provide any cash compensation.
19. If the Prize winner is subsequently disqualified or is found not eligible for the Prize, Greater Bay Airlines reserves the right to withhold the ticket or reclaim the ticket original price.
20. The personal data collected in this activity will be used for this activity only. The data will be kept confidential and will not be disclosed to a third party.
21. Greater Bay Airlines reserves the right to suspend, amend or modify any of these Terms and Conditions.
22. These terms and conditions are written in English and may be translated into other languages. In the event of any inconsistency between the English version and a translated version of this notice, the English version shall prevail.